

FRANCHISE  
TRAINING PROGRAM

# Intermediate: Franchise SOP & Manuals



Learning & Development arm of Pernas



# ABOUT THE COURSE

*Development of SOP and manuals* is designed to guide the entrepreneurs to establish effective manuals and SOPs which applicable for their business operation.

## LEARNING OUTCOME

Upon completion of this course, you will be able to:

- Understand the main component, methods and processes in preparing business SOPs and manuals.
- SOPs and manuals for franchise business operation.

## DURATION

- 2 Days

## TRAINER

- Course is delivered by Pernas Certified Trainers.

## LEARNING METHODOLOGY

- Classroom-based lecture
- Interactive group discussion
- Presentation

## WHO SHOULD ATTEND

- Franchise / Business Consultant.
- Existing franchisors.
- Existing franchisees.
- Business owners.
- Potential franchisors.
- Potential franchisees.

## SIGN UP NOW!

Visit <https://franchiseinstitute.my> or contact us at :

- 📞 Muhammad Arsyad Zahir Nor Amran
- ☎ +603-2082 7788
- ✉ arsyad.amran@pernas.my
- 📞 Zulkiflee bin Amom
- ☎ +603-2082 7646
- ✉ zulkifli@pernas.my



Perbadanan Nasional Berhad  
196901000704 (9157-K)  
Level 3A, Menara Pernas, Tower 7  
Avenue 7, Bangsar South City  
No. 8, Jalan Kerinchi  
59200 Kuala Lumpur

For more information, please call us  
at (toll-free) **1800 22 1767** or  
visit <https://franchiseinstitute.pernas.my/>



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